Public Authority	Aviation Security Department
Description of the department/directorate/entity's structure	The Aviation Security Department (AVSEC Malta) within the Ministry for Home Affairs, Security, Reforms and Equality is led by the Head Aviation Security, as defined by Cap405 of the Laws of Malta.
Description of the department/directorate/entity's functions and responsibilities	<ul> <li>As the appropriate authority responsible for aviation security in the Maltese territory, AVSEC Malta exercises these and other functions:</li> <li>Works in partnership with the aviation community to enhance aviation security</li> <li>Works with and advise the Government of Malta on technical issues affecting aviation security;</li> <li>Implements EU legislation on aviation security;</li> <li>Promotes an environment that facilitates continuous education and training of all aviation employees;</li> <li>Establishes aviation security policies to provide aviation stakeholders with continuing assistance in the rapidly changing regulatory, legislative and technological fields;</li> <li>Coordinates with and advises stakeholders on general development issues affecting aviation security;</li> <li>Implements ECAC and ICAO security standards and recommended practices;</li> <li>Provides the airport operator and other airport tenants with technical assistance so to incorporate aviation security in airport design, maintenance and administration;</li> <li>Develops and maintains the National Civil Aviation Security Programme that coordinates Malta's aviation security system in harmony with the European Union legislation, the European Civil Aviation Conference (ECAC) Doc 30 and the International Civil Aviation Organisation (ICAO) Annex 17;</li> </ul>

General description of the categories of documents the department/directorate/entity holds (including exempt documents)	<ul> <li>Maintains a quality control programme to ensure that the security measures taken by the aviation security stakeholders are in compliance with national and international standards;</li> <li>Provides general and specific training for aviation security stakeholders to ensure that all employees are aware of their responsibilities.</li> <li>Departmental files.</li> <li>Training records.</li> <li>Inspection reports. (Restricted)</li> </ul>
Description of all manuals and similar types of documents which contain policies, principles, rules or guidelines in accordance with which decisions or recommendations are made in respect of members of the public (including bodies corporate and employees of the public authority in their personal capacity)	Public Service Management Code National Civil Aviation Security Programme (Restricted) National Civil Aviation Security Training Programme (Restricted) National Civil Aviation Security Quality Control Programme (Restricted)
Statement of the information that needs to be available to members of the public who wish to obtain access to official documents from the public authority, which statement shall include particulars of the officer or officers to whom requests for	<ul> <li>FOI Officers may be contacted by e-mail: <u>foi.mhsr@gov.mt</u> or by telephone: 25689314/306</li> <li>FOI Requests may be submitted by e-mail to <u>foi.mhsr@gov.mt</u>, through the FOI Portal <u>www.foi.gov.mt</u> via the e-ID or through the online form.</li> </ul>

such access should be sent	
Details of Internal Complaints Procedure	An applicant whose request for information is refused, or who is otherwise not satisfied with the information provided, its format or the extension of the deadline for the submission of the notification indicating whether a request would be met or not, may address a complaint to the Public Authority.
	The complaint should be addressed to the FOI Officer, who shall bring the complaint to the attention of the officer responsible <sup>1</sup> . The officer responsible shall reply to the applicant within 10 working days from the receipt of the complaint. The applicant shall also be informed that he or she may appeal the decision or otherwise address a complaint to the Information and Data Protection Commissioner in accordance with the Freedom of Information Act (Cap. 496 of the Laws of Malta).
	The officer responsible shall inform the applicant of the decision taken with respect to his or her complaint, and in the event of confirmation of a decision not to release the pertinent information, shall explain the reasons thereof. Whenever the applicant's complaint is related to the format of the information provided or to an extension of the deadline for the submission of the notification indicating whether a request would be met or not by the Ministry, and the original decision is upheld, the applicant shall be given an explanation as to why his or her complaint cannot be positively addressed.
	An applicant may also make use of the Internal Complaints Procedure to report failure to meet deadlines or to send notifications. In those cases where the request for information can be met, but has not been met within the deadlines specified by the Act, the officer responsible shall waive any applicable fees for the submission of information.

<sup>&</sup>lt;sup>1</sup> The officer responsible shall be the Director or most senior official within the Department, Directorate or Secretariat concerned. In the absence of such officer, a reply may be provided by the Assistant Director. In the absence of an Assistant Director, a reply would be provided by the officer higher in rank than the Director or most senior official.

Other Information	Complaints may be submitted to the Public Authority by e-mail to <u>foi.mhsr@gov.mt</u> , through the FOI portal <u>www.foi.gov.mt</u> via the e-ID or through the online form.
	Payments can be made in cash or by cheque payable to the Office of the Permanent Secretary, Ministry for Home Affairs, Security, Reforms and Equality (MHSR), at the following address:
	Accounts Section Ministry for Home Affairs, Security, Reforms and Equality (MHSR),201, Strait Street Valletta
	Applicants are requested to make an appointment with the FOI Officer before calling at the Public Authority for payment and/or collection of document.
	Working Hours Winter Hours 8.00am – 12.30 pm and 1.15pm – 5.15pm
	Summer Hours 8.00am - 1.00pm
Public Authority Contact Details:	Office of the Permanent Secretary, Ministry for Home Affairs, Security, Reforms and Equality (MHSR),201, Strait Street Valletta VLT 2000
	Tel No: 25680314